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Hayward COVID-19 Testing Center, No-Contact Food Distribution moving to new locations

HAYWARD, Calif., July 24, 2020—The City of Hayward COVID-19 Testing Center and weekly No-Contact Food Distribution program are moving to new locations starting the first week of August, the City's Emergency Operations Center announced today.

The COVID-19 Testing Center, currently located at Lot A at Cal State University, is moving to Skywest Golf Course at 1401 Golf Course Road adjacent to Hayward Executive Airport starting Monday, Aug. 3. The Testing Center's last day operation at Cal State will be Friday, July 31.

Also the first week of August, the City's weekly No-Contact Food Distribution program that takes place every Thursday at Skywest Golf Course will move further south down Hesperian Boulevard to the Chabot College campus. Its last day of operation at Skywest Golf Course will be Thursday, July 30.

The operating schedule for the Testing Center will remain 9 a.m. to 4 p.m. Monday through Friday, while the weekly No-Contact Food Distribution program will continue operating from 11 a.m. to 1 p.m. Thursdays following its relocation to Chabot.

The relocations are part of a set of adjustments being made to sustain both the Testing Center and Food Distribution program for as long as they are needed through the coronavirus health emergency. Among the changes:

 The COVID-19 Testing Center is now collecting health insurance information so it can seek reimbursement for testing costs. However, insurance is not required to be tested and no individual will be charged a fee of any kind to be tested, including an insurance co-payment. Testing remains available free of charge to anyone age 12 or older, regardless of place of residence or immigration status or whether or not they have COVID-19 symptoms. No physician referral is required.

- As part of the process for signing up for a COVID-19 test, individuals also will be able to
 register online to receive email notice when their test result is available online. Individuals
 who test positive for coronavirus infection will still receive a telephone call with the result
 as well as information and advice on next steps, and the availability of supportive services
 and resources.
- Starting Aug. 3, as the COVID-19 Testing Center moves to Skywest Golf Course, people will be able to begin making advance appointments by visiting the Testing Center <u>webpage</u> on the City of Hayward website.
- Lastly, the City has closed its general COVID-19 Hotline call center that has been available at (510) 583-4949, and has replaced it with a call center specifically associated with the COVID-19 Testing call center, which can be reached at (510) 583-5333.

For more information and updates on City of Hayward responses to COVID-19, please visit the City's website at www.hayward-ca.gov/covid-19, follow us on social media and subscribe to receive our e-newsletter, The Stack.